

The process of moving into residential aged care



Organise an assessment through My Aged Care

Arrange an assessment of your care needs by calling My Aged Care on **1800 200 422** or visiting the website www.myagedcare.gov.au

Your assessment will determine the type and level of care that you are eligible to receive with government support.



Understand the costs and payment options

Your personal financial circumstances will determine how much you will be required to contribute towards the cost of your care. Call Eldercare's admissions team on **1300 925 414** to talk about the costs and options available to pay for your care.



Visit and apply for suitable facilities

Once you understand your care needs and budget it is time to visit your preferred Eldercare residential care home(s), then complete and submit an application online at www.eldercare.net.au or by calling our admissions team on **1300 925 414**.



Accept an offer and move in

When a suitable room becomes available you will be contacted by Eldercare with an offer.

Due to the level of demand, you will usually have just 24 hours to accept or decline the offer.

Once you have accepted an offer, we will arrange a move-in day with you.

As well as your clothes and personal effects, you might like to bring special items such as ornaments and framed photographs to decorate your room and help you feel at home.

Key steps

- ✓ Organise your aged care assessment through My Aged Care
- ✓ Talk to us about the costs and payment options
- ✓ Arrange to view your preferred Eldercare home
- ✓ Complete and submit an application
- ✓ Accept a room offer
- ✓ Agree on a move-in day and settle in

Please contact Eldercare's residential admissions team on **1300 925 414** or email admissions@eldercare.net.au if you have any questions or require assistance.

Paying for your care

The financial arrangements associated with aged care are complex and can be confusing. In addition to the general guidance provided by Eldercare's admissions team, a specialist financial advisor can help you navigate the system and recommend appropriate strategies.

The amount you pay will depend on your assessed financial position, the cost of the room you select and the payment model you opt for.

Accommodation

You can think about this as being equivalent to renting or buying your room. Depending on your means assessment, the government may fund all or part of this cost. For those that are required to pay or contribute towards their accommodation costs there are three options:

1. A fully refundable lump sum payment (known as a RAD or refundable accommodation deposit)
2. Ongoing, non-refundable rental-style payments (known as DAP or daily accommodation payments)
3. A combination of both (i.e. part refundable deposit, and the rest through smaller non-refundable payments)

You will have 28 days once you enter care to select a method of payment.

Care

This fee covers day-to-day assistance from carers and clinical staff, wellbeing activities and services such as catering, laundry, cleaning and gardening.

There are two elements of the care fee:

1. Basic daily fee

Everyone moving into an aged care home is required to pay this fee which is set at 85% of the single basic age pension.

2. Means tested care fee

This is an additional contribution towards the cost of your care based on your means* (it will not apply if your assessment concludes that you don't have the financial capacity to make additional payments).

The means tested care fee is subject to both an annual and lifetime cap.

Additional Fees

Some aged care homes provide a higher standard of accommodation and extra hotel-type services such as wine with meals, special refreshments, daily newspapers, and regular outings. These are often 'bundled' for an extra daily fee.

You will also pay additional fees for personalised services such as hairdressing, optical services and for your medications.

For more information about aged care costs and fees visit www.myagedcare.gov.au or download the information sheet from the Catalyst Foundation website

www.catalystfoundation.com.au

For information about Eldercare's room pricing and fees please visit our website www.eldercare.net.au or contact our residential admissions team on **1300 925 414** or email admissions@eldercare.net.au.